

Returns and Sold & Hold Policies

Thank you for supporting Second Chance! Funds earned help support of innovative job training and workforce development programs in Baltimore and beyond. Please note the following policies that pertain to store purchases....

RETURN POLICY

Items marked down or discounted 15% or more are FINAL SALE and are not returnable. Items purchased at full or original price are returnable within 10 calendar days from date of purchase when accompanied by a receipt. A 15% restocking fee will be charged to all returns.

SOLD & HOLD POLICY

Items purchased but not taken must be picked up within 10 calendar days from date of purchase. All items held beyond 10 calendar days may be resold or will be charged a \$10 per day storage fee. No refund will be provided for items held over 10 calendar days.